

5 YEAR LIMITED WARRANTY – Garage Carpet

The value covered by this warranty shall be as per the below depreciation table, commencing from installation date, and includes both the carpet, installation, and uplift (if applicable).

Year 0 - 3	100%
Year 3-- 4	60%
Year 4 - 5	30%

Euroflor Garage Carpet has a 5-year limited warranty against excessive surface wear and manufacturing defects. "Excessive surface wear" means more than 15% loss of pile fiber weight measured before and after use.

- (1) Proof of purchase must accompany claims along with install dates.
- (2) Limited warranty applies to the original purchaser and the original installation site and is not transferable.
- (3) Carpet must be installed by a NZ registered flooring installation contractor to NZ standards.
- (4) Claims should be made through original retailer.
- (5) Limited warranties do not apply to "seconds", "off grade" or "clearance line" products.

Warranty Exclusions

- (1) The Limited Warranty does not apply to cuts, tear pilling or matting.
- (2) The Limited Warranty does not apply pile-crush or repeated wear from castor chairs.
- (3) The Limited Warranty does not apply to shade variations, or dye lot differences.
- (4) The Limited Warranty does not apply to damage caused by excessive vehicle front wheel turning or scuff damage on stairs or entryways.
- (5) The Limited Warranty does not cover fading due to prolonged exposure to sunlight.
- (6) The Limited Warranty does not cover damage from moving appliances without adequate protection.
- (7) The Limited Warranty does not cover damage due to lack of protection under heavy furniture.
- (8) The Limited Warranty does not cover damage from fire or burns.
- (9) The Limited Warranties does not cover conditions or defects caused by improper installation, the use of improper adhesives or inadequate or improper sub-floor preparation.
- (10) The Limited Warranty does not cover construction-related damage.
- (11) The Limited warranty does not cover damage from pets, or from any other natural disaster.

Carpet Form

It is typical for carpet to have a variation from store samples due to dye batch and production/yarn variations; lighting can also have an effect on the colour. No claims will be accepted for batch variation against samples.

Remedies available to you

If your garage carpet fails to perform as stated in the applicable limited warranty, Euroflor will, at its option

- (i) repair without charge the affected area to conform to the warranty or;

- (ii) replace the carpet without charge with a floor covering of equal value and /or quality, subject to the depreciation table (if applicable), or
- (iii) credit the Retailer their original purchase price of the carpet plus allowance for uplift and relay, subject to the depreciation table (if applicable).

Please refer to our website www.euroflor.nz for further information and carpet care instructions.