

EUROFLOR

10 year Limited Warranty Resonate Impact Planks

Euroflor warrants that your Resonate Impact Planks will be free from manufacturing defects, and under normal condition will resist stains and will not significantly fade from normal amounts of sunlight.

Care and Maintenance

Take care when moving heavy appliances, use a plywood or heavy cardboard panel to walk the item across your new floor

Cleaning is easy, with just an ordinary broom, microfibre cloth, vacuum cleaner or damp mop with approved detergents.

WARRANTY EXCLUSIONS

The Limited Warranty does not cover fading due to prolonged exposure to sun light.

The Limited Warranty does not cover damage from moving appliances without adequate protection. The Limited Warranty does not cover damage caused by lack of protection under castor chairs The Limited Warranty does not cover damage due to lack of protection under heavy furniture.

The Limited Warranty does not cover discolouration or stains caused by rugs, rubber or latex products.

The Limited Warranty does not cover indentations cause by stilettos or other sharp objects.

The Limited Warranty does not cover damaged caused by steam mops.

The Limited Warranty does not cover damage from flooding or water leakage.

The Limited Warranty does not cover damage from fire, or burns.

The Limited Warranty does not cover damage caused by vacuum cleaner beater bars.

The Limited Warranties does not apply to “seconds” or “off-goods” grade products or remnants.

The Limited Warranties does not cover damage caused by under floor heating.

The Limited Warranties does not cover conditions or defects caused by improper installation, the use of improper adhesives or inadequate sub-flooring or improper sub-floor preparation.

The Limited Warranty does not cover construction related damage.

The Limited Warranty does not cover colour variation after the vinyl has been installed.

The Limited warranty does not cover tears, cuts, burns, pets, or from any other natural disaster.

REMEDIES AVAILABLE TO YOU

If your Resonate Impact Planks fails to perform as stated in the applicable Limited Warranty, Euroflor will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the flooring without charge with another floor of equal value and /or quality.

EUROFLOR

www.euroflor.nz