

# EUROFLOR

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INDUSTRIES LTD

## Warranty for LG SUPREME

### LIMITED WARRANTY

**LG Supreme Vinyl Flooring** has a 5 year limited warranty from the date of purchase against wear and manufacturing defects if professionally installed. Please follow these steps it will insure your new floor provides you with years of excellent durability and good looking floors.

- Do not replace furniture or allow heavy traffic for at least 24 hours.
- Protect and do not disturb sealed seams for at least 24 hours.
- When moving heavy appliances use a plywood or heavy cardboard panel to walk the item across the floor
- Sweep as necessary with a soft broom.
- Mop with warm water.

### WARRANTY EXCLUSIONS

- The Limited Warranty does not cover damage from moving appliances without adequate protection.
- The Limited Warranty does not cover damage due to lack of protection under heavy furniture.
- The Limited Warranty does not cover discolouration or stains caused by rugs, rubber or latex products.
- The Limited Warranty does not cover indentations cause by stilettos or other sharp objects
- The Limited Warranty does not cover damaged caused by steam mops.
- The Limited Warranty does not cover damage from flooding or water leakage.
- The Limited Warranty does not cover damage from fire.
- The Limited Warranty does not cover damage caused by vacuum cleaner beater bars
- The Limited Warranties do not apply to “seconds” or “off-goods” grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives or inadequate sub-flooring or improper sub-floor preparation.
- The Limited Warranty does not cover construction related damage.

### REMEDIES AVAILABLE TO YOU

If you're **LG Supreme Vinyl** fails to perform as stated in the applicable Limited Warranty, EUROFLOR will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor covering without charge with another floor covering of equal value and /or quality.

**Euroflor**

[www.euroflor.nz](http://www.euroflor.nz)